

North & East Lubbock CDC Neighborhood Opinion Survey Results

Neighborhood: Jackson-Mahon

Survey Timeframe: January 19 - February 10	Number of Surveys Sent: 668	Number of Responses: 64 (9.6% response rate)
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The results below are based upon responses provided from neighborhood residents. This opinion survey was administered to gain a better understanding of the needs, feelings, and perception of the residents living in the neighborhood. The feedback provided will help the North & East Lubbock CDC, as well as other services and programs better serve neighborhood residents.

When asked the following questions, the percentage of respondents answered as follows:

1. How long have you lived in your neighborhood?

3%	Less than 1 year
5%	1-5 yrs.
9%	6-10 yrs.
6%	11-15 yrs.
9%	16-20 yrs.
67%	20+ yrs.

2. Do you:

94%	Own your home?
6%	Rent your home?

3. How would you describe the conditions of your neighborhood?

8%	Well-kept
58%	Average
23%	In disrepair
13%	Other: <i>varied responses</i>

4. How do you feel about the following statement: Code Enforcement enforces property standards in my neighborhood on a regular basis.

6%	Strongly Agree
28%	Agree
27%	Neutral
17%	Disagree
17%	Strongly Disagree

5. Do you know your Code Enforcement Officer?

8%	Yes
89%	No

6. What do you like most about your neighborhood?

36%	Location
20%	Neighorly
30%	Close to work/school
41%	Peaceful/Quiet
13%	Other: <i>varied responses</i>

7. What improvements would you like to see in your neighborhood?

41%	Landscaping
66%	Home Repairs
42%	Streets/sidewalks
28%	Street Lighting
22%	Other: <i>varied responses</i>

8. How do you feel about the following statement: Crime is a serious problem in my neighborhood.

16%	Strongly Agree
23%	Agree
31%	Neutral
20%	Disagree
6%	Strongly Disagree

9. What type of crime concerns you in your neighborhood?

16%	Juvenile
47%	Home Burglary/Robbery
31%	Vandalism
17%	Auto Theft
44%	Drugs
25%	I am not concerned with crime
13%	Other: <i>varied responses</i>

10. Rate the following conditions for your neighborhood:

	Very Concerned	Somewhat Concerned	Not Concerned	I Don't Know
Speeding	45%	30%	19%	2%
Traffic	28%	27%	38%	0%
Vandalism	31%	30%	30%	2%
Un-kept Homes	42%	27%	17%	3%
Un-kept Yards	47%	23%	20%	0%
Abandoned Vehicles	31%	27%	33%	2%
Damaged Roads/Sidewalks	33%	30%	25%	0%
Trash/Illegal Dumping	55%	20%	16%	0%
Unleashed Dogs	53%	17%	19%	3%
Noise Violations	28%	27%	30%	3%
Other: <i>varied responses</i>	19%	2%	3%	5%

11. In your opinion, how well are the following public services provided or available in your neighborhood when needed?

	Good	Average	Less Than Needed	I Don't Know
Police	33%	52%	11%	2%
Fire	56%	28%	6%	6%
Street Maintenance	16%	45%	30%	5%
Trash Collection	42%	42%	9%	2%
Park Maintenance	17%	38%	17%	19%
Public Transportation	31%	36%	8%	14%
Code Enforcement	8%	41%	25%	17%
Canyon Lakes Trail System	19%	25%	9%	34%
Animal Control	11%	42%	41%	3%
Other: <i>varied responses</i>	0%	2%	5%	13%

Demographic Information (Optional):

Respondents were asked to provide household demographic information. Respondents answered as follows:

Race:

White	Black	Asian	Native or Pacific Islander	Multi	Other: <i>varied responses</i>
38%	2%	0%	0%	2%	8%

Ethnicity:

Hispanic	Non-Hispanic
84%	5%

Age:

18-25	26-35	36-45	46-54	55 or older
0%	8%	8%	11%	67%

How many people live in your household:

1	2-4	5-7	8+
30%	50%	13%	3%

Household Income:

<\$25K	\$25-39K	\$40-59K	\$60-79K	\$80K+
48%	22%	13%	5%	3%

Are you a part of a neighborhood association?

9%	Yes	86%	No
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